Our Adviser’s Guide to Benefits is written for people who give information and advice on benefits as part of their work. Social Services staff, Citizen’s Advice Bureau workers, probation, housing and a range of non-statutory organisations in North Yorkshire and York have found the Guide an invaluable starting point for advice.

The Guide has a compact format of 76 pages and covers, at an introductory level, the range of non-means tested benefits giving main conditions of entitlement, rates and information on how to claim.

Means-tested benefits are dealt with in more detail to allow you to work out benefit entitlement. As well as the main means-tested benefits – Income Support, income-based Jobseeker’s Allowance, Working Families Tax Credit, Disabled Person’s Tax Credit, Housing Benefit and Council Tax Benefit – there are useful sections on ‘What happens if you go into residential or nursing home care’ or ‘If you go into hospital’. You will also find information on the main grants available and where to go for more information.

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