Income Maximisation for Older People: Induction Learning Packs for Advisers

Age Concern is the largest voluntary sector organisation providing independent information and advice to older people. We aim to ensure that older people get all the benefits they are entitled to and maximise their income. We do this by providing information and advice services through local Age Concerns and through the Age Concern Information Line. But we also want to work with other providers of information and advice, to offer what help we can to support them in their work with older people.

We are therefore very pleased to be able to share with you three “Information & Advice Induction Learning Packs” which have been funded by the Halifax Bank of Scotland Foundation and the Big Lottery Fund. All three Packs have been developed and piloted by local Age Concerns, and we feel they offer a comprehensive induction program for information and advice workers covering the benefits available to older people, ways to advise older people facing debt problems and how to maximise income.

The packs include detailed workbooks, with information targeted at the needs of older people, practical advice on good practice, case studies, exercises and notes for managers.

We have a budget to provide hard copies of the packs to 250 external advice agencies, and electronic copies can be sent by email.

For a copy of the packs please use this order form:

Please send me _______ copies of the Income Maximisation for Older People induction learning packs

Name _____________________________________________________________

Contact number ____________________________________________________

Organisation _______________________________________________________

Address ___________________________________________________________

Please return this form to: Alban Hawksworth, Income Maximisation Project Officer, Age Concern England, Astral House, 1268 London Road, SW16 4ER

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