

If you call or write to us, please use this reference:  
~~XXXXXXXXXX~~ PIP.2020



Department  
for Work &  
Pensions

~~XXXXXXXXXX~~  
~~XXXXXXXXXX~~  
~~XXXXXXXXXX~~

Personal Independence  
Payment 4  
Mail Handling Site B  
Wolverhampton  
WV99 1AA  
[www.gov.uk](http://www.gov.uk)

Telephone: 0800 121 4433  
Textphone: 0800 121 4493

12 May 2023

## Personal Independence Payment

### About your appeal - I can change your award

Dear ~~XXXXXXXXXX~~

You appealed against the Personal Independence Payment (PIP) decision we made on ~~12/05/2022~~ 2022.

Since we made that decision, we have received further evidence. This means I can change the decision.

I can change the decision to Standard rate Daily Living and Standard rate Mobility from ~~12/05/2022~~ 2022 to ~~12/05/2027~~ 2027

For the current rates of PIP go to [www.gov.uk/plp/what-youll-get](http://www.gov.uk/plp/what-youll-get)

If you choose to accept this decision, we will pay you the new rate from ~~12/05/2022~~ 2022, and your appeal will stop.

You can choose to appeal the new decision, even if you accept it now. The new award letter will tell you how to do that.

If you want your current appeal to continue, I will not change the decision, so you do not need to do anything.

In your appeal, I will let the Tribunal know I have looked at the decision again and I recommended a new decision to award you Standard rate Daily Living and Standard rate Mobility from ~~12/05/2022~~ 2022.

#### What you need to do

If you have a representative, you should contact them and discuss this letter before you accept the decision.

Please contact us to tell us if you agree with the new PIP decision, or you can ask your representative to do this for you. When you contact us we can explain more about this decision.

**We cannot look at PIP claims where a decision was made by an Appeal Tribunal.**

If you think your claim(s) could be affected by these changes in PIP law, please phone or write to us.

We have many different ways we can communicate with you.

If you would like Braille, British Sign Language, a hearing loop, translations, large print, audio or something else please tell us using the phone number at the top of this letter.

~~XXXXXXXXXX~~ PIP.2020

The phone number is on the front page of this letter. A textphone is also available for people who do not speak or hear clearly.

**Please contact us by ~~01~~ May 2023.**

If you do not contact us, I will not change the decision and your appeal will continue.

If you have already spoken to us within the last few days about the PIP decision you appealed dated ~~XXXXXXXXXX~~ 2022, then please ignore this letter.

Yours sincerely

Office Manager

### **Treating people fairly**

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search Equality on [www.gov.uk](http://www.gov.uk)

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### **Call charges**

Calls to 0800 numbers are free from personal mobiles and landlines.

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### **Why DWP needs personal information and how we treat it**

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please see our DWP Personal Information Charter at [www.gov.uk/dwp/personal-information-charter](http://www.gov.uk/dwp/personal-information-charter)

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