

From: [REDACTED] [DWP CUSTOMERS, INTELLIGENCE AND DIGITAL](#)
To: [REDACTED] [DWP CUSTOMERS, INTELLIGENCE & DIGITAL](#); [REDACTED] [DWP DPO TEAM - QUARRY HOUSE](#); [REDACTED] [DWP HEALTH & SAFETY](#); [REDACTED] [DWP CUSTOMERS, INTELLIGENCE & DIGITAL](#); [REDACTED] [STRATEGY STRATEGIC HEALTH & SCIENCE DIRECTORATE](#); [REDACTED] [STRATEGY DISABILITY BENEFITS, DECISIONS AND APPEALS](#); [REDACTED] [DWP DISABILITY & DISPUTE RESOLUTION DIRECTORATE OPERATIONAL SUPPORT](#); [REDACTED] [DWP DWP WELLBEING, INCLUSION, SAFETY & HEALTH](#); [REDACTED] [DWP OED UC SERVICE DESIGN & TRANSFORMATION](#); [REDACTED] [DWP SERVICE DESIGN AND TRANSFORMATION](#); [REDACTED] [DWP SDM, CHILDREN/FAMILIES, FRAUD, RETIREMENT & TELL US ONCE](#); [REDACTED] [DWP OED SERVICE DESIGN AND MANAGEMENT \(CFRTUO\)](#); [REDACTED] [DWP LEGAL SERVICES](#); [REDACTED] [DWP OED SERVICE DESIGN AND MANAGEMENT WORKING AGE AND DISABILITY](#); [REDACTED] [DWP OED SDM CHILDREN/FAMILIES, FRAUD, RETIREMENT & TELL US ONCE](#); [REDACTED] [DWP UNIVERSAL CREDIT SERVICE DESIGN AND TRANSFORMATION](#); [REDACTED] [STRATEGY QUARRY HOUSE](#); [REDACTED] [DWP DWP OED CUSTOMERS, INTELLIGENCE & DIGITAL](#); [REDACTED] [DWP CORPORATE CHANGE LABOUR MARKET PROGRAMME](#); [REDACTED] [DWP FG CONTRACTED HEALTH AND EMPLOYMENT SERVICES](#); [REDACTED] [DWP Legal Services](#); [REDACTED] [STRATEGY CAXTON HOUSE](#); [REDACTED] [STRATEGY STRATEGIC HEALTH & SCIENCE DIRECTORATE](#); [REDACTED] [LEGAL GROUP CAXTON HOUSE](#); [REDACTED] [STRATEGY DISABILITY EMPLOYMENT AND SUPPORT](#); [REDACTED] [DWP FG CONTRACTED HEALTH AND EMPLOYMENT SERVICES](#); [REDACTED] [STRATEGY DISABILITY BENEFITS, DECISIONS AND APPEALS](#); [REDACTED] [DWP FG CONTRACTED HEALTH AND EMPLOYMENT SERVICES](#); [REDACTED] [DWP SHEFFIELD HARTSHED SQUARE](#); [REDACTED] [DWP OLDHAM PSYCHOLOGY SERVICE](#); [REDACTED] [DWP OED CUSTOMERS, INTELLIGENCE AND DIGITAL](#); [REDACTED] [DWP WORK](#)
Cc: [REDACTED] [DWP OED CUSTOMERS, INTELLIGENCE AND DIGITAL](#); [REDACTED] [DWP WORK](#)
Subject: Suicide and Self-harm and safeguarding
Date: 03 December 2018 16:30:50

Dear all

We are about to kick off in earnest two separate but linked pieces of work. They are:

To review our policy and instructions for customers who declare an intention to suicide or self-harm; and

To put in place a policy and instructions around safeguarding arrangements for citizens who DWP staff feel may be at risk of harm.

We have identified you as stakeholders who will have an interest in this work. If you feel you shouldn't be a stakeholder, please let me know, and please advise me if you think I should include another colleague instead.

In addition, if you feel anyone is missing from this list, please let me know.

We will be coming out to you shortly with the policies and instructions mentioned above for you to impact. We may do this direct or through [REDACTED]. In addition, members of the drafting team (copied into this email) may approach you with queries in the meantime.

Many thanks and very happy of course to answer any queries you may have.

Best wishes.

Sue

[REDACTED] | Operational Excellence Directorate | Customers, Intelligence and Digital | Customer Communications and Accessibility | Department for Work and Pensions | [REDACTED]

My emails are written in black text using Arial point 12. This is generally more accessible for people with a learning disability, sensory loss and/or other communication needs. If you need this email in another format please let me know and I'll do my best to provide it.

E_M_A_I_L_B_L_O_C_K