

Your reference is *XXXXXXXXXX*
Please tell us this number
if you get in touch with us

XXXXXXXXXX
XXXXXXXXXX
XXXXXXXXXX
XXXXXXXXXX

ESA Sunderland
Mail Handling Site A
Wolverhampton
WV98 2AS

Phone 0345 6088545
TEXTPHONE for the deaf/hard of
hearing ONLY 0845 6088551

Date 14 April 2017

Dear *XXXXXXXXXX*

YOUR CLAIM FOR EMPLOYMENT AND SUPPORT ALLOWANCE

Contribution-based Employment and Support Allowance has ended

Our records show that you have been getting contribution-based Employment and Support Allowance.

This ended on 14 April 2017. This is because you have received a total of 365 days contribution-based Employment and Support Allowance which the law says is the maximum number of days you can receive this benefit for, unless you are in the support group.

We will pay you income-related Employment and Support Allowance from 15 April 2017 based on how much the law says you need to live on.

You will get £71.70 a week.

We will continue to credit you with National Insurance contributions while you get Employment and Support Allowance. These credits can help you to qualify for benefits in the future, including your State Pension.

If you would like to know more about other benefits you may be entitled to please visit www.direct.gov.uk/benefits or contact us on the number at the top of this letter.

Remember, you must tell us if any of your circumstances change. This includes any changes to your partner's circumstances, if you have a partner.

WHAT TO DO IF YOU THINK THIS DECISION IS WRONG

If you think the decision is wrong, please get in touch with us by telephone or in writing, **within one month of the date of this letter**. If you do not contact us within one month of the date of this letter we may only be able to change the decision from the date you contact us. Our telephone number and address are on the front page of this letter.

You can appeal against this decision, but you cannot appeal until we have looked at the decision again. We call this a **Mandatory Reconsideration**.