

advice now

making sense of the law and your rights

advice now is the independent, not-for-profit website run by Advice Services Alliance

- We do the searching for you by bringing together the best law and rights information from over 200 internet providers.
- We produce our own lively and accessible guides to common legal problems.
- We run awareness-raising campaigns to counter common myths and misconceptions.
- We provide guidance on the skills needed to successfully resolve a problem.

Read on to see how we can help you and your clients...



● Information search

Our internet search isn't like other search engines; it doesn't produce thousands of irrelevant links. When you enter a search term the results you get will consist of the best available information from rights and legal websites in England and Wales. This information is hand-picked by our team of experienced advisers and is quality checked to make sure it is readable, relevant, up-to-date and accurate.

So, if you or your client needs information on the law or rights go straight to the Advicenow information search.

www.advicenow.org.uk

● Living Together

Our LivingTogether campaign counters the popular myth that people gain legal rights simply by living with their partner for a certain period of time.

We use real-life stories, quizzes, and top tips to highlight the areas where the law doesn't protect couples living together, and in-depth practical guides to show readers exactly what they can do to protect themselves and their partner.

www.advicenow.org.uk/livingtogether

● Features

Advicenow features provide an attractive and readable introduction to common legal problems. We use case studies, cartoons and jargon-busters to get our message across.

Our shorter articles are produced in response to changes in the law or issues in the news.

Our longer in-depth guides deal in more detail with specific issues. We select topics that get lots of queries on the website, and consult with advice agencies about the common issues they deal with. Our aim is to provide you and your clients with practical guidance on how to deal with the problems they experience.

Many of our detailed guides are available in PDF format. Download them and give them to your clients!

www.advicenow.org.uk/features

● How to

So, your client knows their rights, but do they know how to use them? 'How to' provides guidance on the skills needed to deal with a problem plus the techniques and tools to help manage it.

Our Seven Steps takes clients through a step-by-step process to resolve a problem. Our Tracker Tool is an online case management system to record progress and send reminders.

www.advicenow.org.uk/howto

- **Would you like to be kept up to date with all the latest developments on the Advicenow website?**
- **Interested in our new leaflets, latest topical guides or taking part in consultation or evaluation of our materials?**

Sign up to our email update service and we'll keep you informed!

To sign up simply email us at:

update@advicenow.org.uk

Please tell us your name and the organisation you work for.

Data protection:

We will keep your details in order to send you our update email. We will not pass your details on to anyone else. If you want your details taking off our our list, we will remove them quickly.

**“Advicenow is the liveliest, least stuffy,
most accessible and understandable website
on legal matters that I’ve ever come across.”**

Marcel Berlins, The Guardian

**Plain
English
Campaign**

Plain English Web Award 2004

**advice
services
alliance**

Advicenow is a project of Advice Services Alliance, the coordinating body for independent advice services in the UK. ASA members including advice^{UK}; Citizens Advice; DIAL UK; Law Centres;

Shelter and Youth Access are our main partners along with other leading advice and information providers.

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